



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s)

V. Kundaje et al.

Serial No.

09/599,947

Filed

June 23, 2000

For

METHOD AND SYSTEM FOR CUSTOMER SELECTED DIRECT

DIALED VOICE-OVER-INTERNET PROTOCOL (VOIP)

Art Unit

TBD

Examiner

TBD

DECLARATION BY SCOTT R. LYTLE

I Scott R. Lytle, hereby declare the following:

- 1. I am one of the named inventors for United States Patent Application Serial No. 09/599,947, filed June 23, 2000 and entitled METHOD AND SYSTEM FOR CUSTOMER SELECTED DIRECT DIALED VOICE-OVER-INTERNET PROTOCOL (VOIP).
- 2. A service entitled AT&T Savings Line™ was offered to a selected group of customers on or about October 8, 1998. This trial created an optional calling plan that allowed selected customers who chose to subscribe to have their long-distance calls routed over an IP network in certain situations. Customers who subscribed payed a monthly fee to subscribe to the service.
- 3. Customer's who chose to enroll were manually entered into a database by running a script to record the ANI of the customer in the database.
- 4. In order to participate in the AT&T Savings Line™ during this period customers were subscribed to two separate network services, an IP service and a calling plan. The customers needed to be enrolled in both services because these network services were not linked.
- 5. During this trial period some customers complained of cross-talk and echo problems for telephone calls that were being carried through the AT&T Savings Line™.
- 6. On or about March 15, 1999, a software upgrade was installed in the system to fix the cross-talk and echo problems complained of. This upgrade included changes to the gateway programming to accommodate international circuits, to provide for conditioning in the international local loops, and for programming directed to echo cancellation.
 - 7. On or after June 24, 1999, an automated program instead of the manual one described

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above was first offered to the public. This automated program differed from the manual system because it did not require operator intervention to run a script to enroll the participants nor did it require that the subscriber have access to two separate network services to participate in the service. Rather the automated program operated from a single network platform that linked the calling plan and IP network together to offer the service. This single network platform was called an automated network provisioning platform (NPP). The NPP was beneficial because it automatically updated records to compensate for plan changes and disconnects. It also kept the network and billing systems automatically in sync with one other. Moreover, the NPP tracked orders, system acknowledgments/confirmations, and retained detailed records including the terminating access ID and billing notifications.

I declare under penalty of perjury that the above statements are true and correct to the best of my knowledge, information, and belief.

Respectfully submitted,

Dated: 8/10/2001

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